

Dealing with unacceptable behaviour on Oak Farm Primary School premises



March 2025

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Section 1: Introduction

1.1 Expectations

The vast majority of parents, guardians and other visitors are supportive of Oak Farm Primary School, its staff, its students, their parents and other visitors, and act in a reasonable way, ensuring that Oak Farm Primary School is a safe, orderly environment in which students can learn. Occasionally, however, a negative attitude is expressed in an aggressive, orally or physically abusive way towards members of Oak Farm Primary School community which is unacceptable and will not be tolerated.

Oak Farm Primary School requires its staff to behave professionally in these difficult situations, attempting to defuse the situation wherever possible, and to seek the involvement of other members of staff as appropriate. However, all teachers and members of staff have the right to work without fear of harassment, violence, intimidation or abuse.

Oak Farm Primary School expects parents and other visitors at all times to behave in a reasonable way towards all members of Oak Farm Primary School community. This policy outlines the steps that will be taken where the behaviour displayed falls below the standard that Oak Farm Primary School expects and therefore will not be tolerated. If behaviour falls below the required standard, then Oak Farm Primary School may take steps to bar visitors (including parents) from Oak Farm Primary School site/premises and/or restrict communication with school staff.

1.2 Unacceptable behaviour

The types of behaviour which are unacceptable and will not be tolerated are:

- shouting, either in person or over the telephone;
- using intimidating language or behaviour in person, in written communication (such as emails or letters), or on online social media platforms (including but not limited to Facebook, Twitter, LinkedIn, YouTube, WhatsApp);
- using threatening language or behaviour in person, in written communication (such as emails or letters), or on online social media platforms (including but not limited to Facebook, Twitter, LinkedIn, YouTube, WhatsApp);
- using abusive language or behaviour in person, in written communication (such as emails or letters), or on online social media platforms (including but not limited to Facebook, Twitter, LinkedIn, YouTube, WhatsApp);
- using insulting language or behaviour in person, in written communication (such as emails or letters), or on online social media platforms (including but not limited to Facebook, Twitter, LinkedIn, YouTube, WhatsApp);
- using defamatory language or language which could cause unjustified reputational damage to Oak Farm Primary School, its staff or governors, in person, in written communication (such as emails or letters) or on online social media platforms (including, but not limited to Facebook, Twitter, LinkedIn, YouTube, WhatsApp);
- using aggressive or offensive hand gestures;
- shaking or holding a fist towards another visitor or member of staff on Oak Farm Primary School premises;
- swearing;
- pushing, shoving or jostling;
- hitting, slapping, punching or kicking;
- spitting;
- any other behaviour likely to cause anybody witnessing it (including the recipient) alarm, distress or to fear that violence may be used against them or others.

This is not an exhaustive list but seeks to provide illustrations of such behaviour. If parents or other visitors have a concern or complaint about Oak Farm Primary School, then the appropriate route for such issues to be resolved efficiently and effectively is to raise a complaint in line with Oak Farm Primary School complaints policy which is available on Oak Farm Primary School website.

Section 2: Permission to enter and be on Oak Farm Primary School premises

2.1 Permission

Parents have an 'implied permission' to enter and be on Oak Farm Primary School premises for reasons relating to their child's/children's education. This means that parents are welcome to come to the school to drop off and collect their children, to speak to teachers and other members of staff about their children, or to attend meetings, parents' evenings and social events. Parents do not have a legal right to enter or be on Oak Farm Primary School premises without a good reason.

Other visitors also have an 'implied permission' to enter and be on Oak Farm Primary School premises if they have a reason, for example a courier or delivery person, or a member of the public attending the school's office to make enquiries about something. Members of the public without a good reason for entering or being on Oak Farm Primary School premises are trespassing.

2.2 Definition of a parent

In education law, the term 'parent' includes the natural or adoptive parents of a student, as well as a non-parent with care of a student and a non-parent with parental responsibility of a student. For the purposes of this policy only, the term 'parent' will also include a non-parent who does not have care of or parental responsibility for a student, but who is involved in looking after a student on a regular basis (for example, a childminder, non-resident partner of a parent or relative who takes the student to or from school, is involved with the care of the student in some other way, or a person whose emergency contact number we have been provided with).

2.3 Trespassing

Trespassing is a civil offence. Oak Farm Primary School can take action to stop trespassing, including refusing entry or calling the police to remove a trespasser from the school's premises. If a parent or visitor is a persistent trespasser, then Oak Farm Primary School will first write to the trespasser to advise them of a potential offence. Oak Farm Primary School can also take civil action through the court to stop persistent trespassing.

Section 3: Withdrawal of permission to enter and be on Oak Farm Primary School premises

3.1 Right to withdraw permission

Oak Farm Primary School has the right to withdraw the 'implied permission' for a parent or visitor to enter or be on the school's premises if their behaviour does not meet the standards set out in this policy. The withdrawal of the 'implied permission' will be effective as soon as the parent or other visitor has been told that they must leave and are prohibited from returning, and will be confirmed in writing by recorded delivery if the home address is known. The full procedure that Oak Farm Primary School will follow is outlined in further detail below.

3.2 Contacting the police

Once the 'implied permission' has been withdrawn, Oak Farm Primary School will ask the police to remove the parent or visitor if they appear on Oak Farm Primary School premises. If the parent or visitor causes a nuisance or disturbance while they are on Oak Farm Primary School premises, they may also be prosecuted in the criminal courts under Section 547 of the Education Act 1996, be liable to pay a fine of up to £500.00 and have a criminal conviction recorded against them.

3.3 Alternative arrangements

Where a parent has had their 'implied permission' to enter and be on Oak Farm Primary School premises withdrawn, Oak Farm Primary School and the parent should make alternative arrangements for their child or children to be dropped off and collected from Oak Farm Primary School, and in relation to parents' evenings

and other meetings.

Section 4: Other criminal offences

4.1 Criminal offences

In addition to the criminal offence under Section 547 of the Education Act 1996, outlined in Section 3.2, unacceptable behaviour by a parent or visitor can also amount to several other forms of criminal offence. Some of these criminal offences relating primarily to unacceptable physical behaviour are listed below:

4.1.1 Common Assault

This is committed when a member of Oak Farm Primary School community has been assaulted and no injury or very minor injuries have been caused. The offence is more serious if it is racially aggravated by the words or behaviour used just before or during the assault.

4.1.2 Assault occasioning Actual Bodily Harm

This is committed when a member of Oak Farm Primary School community has been assaulted and slightly more serious injuries have been caused by falling short of fractures or deep wounds. The offence is more serious if it is racially aggravated by the words or behaviour used just before or during the assault.

4.1.3 Grievous Bodily Harm

This is committed when a member of Oak Farm Primary School community has been assaulted and serious injuries have been caused such as fractures or deep wounds. The offence is more serious if it is racially aggravated by the words or behaviour used just before or during the assault, and there are two forms of the offence; intention to cause the injury (the more serious of the two) and being reckless as to causing the injury.

4.1.4 Public Order Offences

This group of offences are committed when a parent or visitor has used threatening, abusive or insulting words or behaviour likely to cause harassment, alarm or distress; or likely to cause fear of violence; or with intent to cause fear of violence; or using or threatening unlawful violence likely to make those witnessing the incident fear for their safety.

4.1.5 Criminal Damage

This is committed when a parent or visitor has destroyed or damaged property belonging to Oak Farm Primary School or a member of Oak Farm Primary School community, intending to do so or being reckless as to doing so. The offence is more serious where the damage was caused by fire, or there was an intention or recklessness as to endangering life.

4.1.6 Possession of an Offensive Weapon or Bladed Article on Oak Farm Primary School Premises

This is committed when a parent or visitor enters Oak Farm Primary School premises with a knife or an offensive weapon. It does not matter if the parent or visitor intended to use the knife or weapon.

4.2 Criminal offences relating to social media

There are also criminal offences relating specifically to unacceptable behaviour on social media. Some of these offences include:

4.2.1 Harassment

This is committed when a member of Oak Farm Primary School is subjected to a course of conduct by a parent or visitor that causes them distress or alarm. This could include online acts of trolling or cyber-bullying that could result in criminal offences, which could result in 6 months imprisonment or an unlimited fine. If the harassment also puts a member of Oak Farm Primary School staff in fear of violence, then there are more serious consequences such as a potential for 5 years in prison.

4.2.2 Communications Act 2003 Offence

This is committed when a parent or visitor uses a public electronic communications equipment to

send a message that is false, grossly offensive, or of an indecent, obscene or menacing character. If found guilty of an offence, there is a punishment of either an imprisonment term not exceeding 6 months, an unlimited fine, or both.

4.2.3 Malicious Communications Act 1988 Offence

This is committed when a parent or visitor sends communications (including messages sent online through social media websites or letters) that convey a threat, a grossly offensive or indecent message, or false information, and the intention of the sender is to cause distress or anxiety to the reader or recipient. Under the relevant legislation relating to this offence, there is no requirement for the communication in question to reach the intended recipient; it is the act of publishing or sending the communication and the intention to cause distress that counts. The offence is punishable by imprisonment or a fine.

4.3 Reporting to the police

Where Oak Farm Primary School believes that a parent or visitor's conduct would amount to a criminal offence, Oak Farm Primary School will report the incident to the police for immediate investigation and prosecution. Oak Farm Primary School will co-operate fully with the police, including encouraging teachers and other members of staff to provide witness statements and to attend court to give evidence at a trial.

Section 5: The procedure for withdrawing implied permission to be on Oak Farm Primary School premises

The initial decision to withdraw 'implied permission' will be made by the Headteacher or, in the Headteacher's absence from Oak Farm Primary School, the Deputy Headteacher. The decision will be reviewed on a regular basis by the Chair of Governors, who can delegate this task to another Governor in appropriate cases.

5.1 Stage 1 - warning letter from a senior leader before implied permission withdrawn

Where a parent or visitor has behaved in a way which is unacceptable to Oak Farm Primary School for the first time, they are likely to receive a letter warning them that, if the behaviour is repeated, their 'implied permission' to enter and be on the school's premises will be withdrawn. A member of Oak Farm Primary School senior leadership team will send a letter (Appendix, Letter 1) to the parent or visitor confirming the warning and the consequences of failing to heed it. However, where the unacceptable behaviour is serious and/or amounts to a criminal offence, it is likely that the parent or visitor's 'implied permission' will be withdrawn immediately without warning under Stage 2.

5.2 Stage 2 – letter from headteacher withdrawing implied permission

Where a parent or visitor has already received a warning letter under Stage 1 and has behaved in an unacceptable way again, or where a parent or visitor has engaged in serious misconduct as outlined in this policy, their 'implied permission' to enter and be on Oak Farm Primary School premises will be withdrawn. If possible, they will be orally informed that they are prohibited from entering or being on Oak Farm Primary School premises immediately after the incident or as soon as practicable thereafter. In any event, the Headteacher will send a letter (Appendix, Letter 2) to the parent or visitor confirming the withdrawal of their 'implied permission' and the consequences of failing to comply.

The prohibition will initially last for **ten school days** from the date of the letter. The parent or visitor will be invited to provide written comments within **five school days** of the date of the letter. By the **tenth school day** from the date of the letter, the Chair of Governors will review the Headteacher's decision in accordance with Stage 3 (whether or not any written comments have been received) having been provided with all documentation relating to the incident (and any previous incidents), the Headteacher's record of the decision and the reasons for it.

5.3 Stage 3 – review of headteacher’s decision by chair of governors

The Chair of Governors will, within **ten school days** of the date of the letter notifying the parent or visitor of the Headteacher's decision to withdraw their 'implied permission' to enter and be on Oak Farm Primary School premises, review the decision made, having considered all documentation relating to the incident (and any previous incidents), the Headteacher's record of the decision, the reasons for it, confirmation as to whether the parent or visitor has complied with the instruction, and any written comments received from the parent or visitor.

The Chair of Governors must consider whether the Headteacher's decision, made in the immediate aftermath of the incident, was unjustified; whether, although the Headteacher's decision was justified at the time, the withdrawal of 'implied permission' for a period of ten school days is sufficient to serve as a warning and to allow the parent or visitor time to reflect upon their past and future behaviour; or whether the Headteacher's decision was entirely justified and should be confirmed for further review at a later date.

The Chair of Governors will, by the **tenth school day** of the date of the letter ('**the Review Date**'), write to the parent or visitor confirming whether the decision of the Headteacher has been confirmed (Appendix, Letter 3A) or revoked (Appendix, Letter 3B), stating their reasons.

Where the decision has been confirmed, the letter will confirm the date of the next review, which will be for a period of between fifteen and thirty school days, or until the last day of the term or half term period, at the Chair of Governor's discretion, subject to **a maximum period of thirty school days**.

When the decision has been confirmed, the parent or visitor will be invited to provide further written comments **at least five school days** before the date of the next review. These comments should be restricted to the parent or visitor's conduct since the decision was last confirmed or any new consequences of the decision, and should not repeat comments provided previously which the Chair of Governors will already be in possession of.

5.4 Stage 4 – further reviews of the decision

Where the Headteacher's decision was confirmed by the Chair of Governors under Stage 3, or the decision has previously been confirmed under Stage 3, the Chair of Governors will carry out a further review of the decision by the **Review Date**, having considered all documentation relating to the incident (and any previous incidents), the Headteacher's record of the original decision, the reasons for it, confirmation as to whether the parent or visitor has complied with the instruction since the last review, any written comments provided by the parent or visitor previously, the record of the Chair of Governors' previous review, and any further written comments received from the parent or visitor following the last review.

The Chair of Governors must consider whether, in view of the length of time that the parent or visitor has been prohibited from entering or being on Oak Farm Primary School premises, and in light of the parent or visitor's conduct since their 'implied permission' was withdrawn, and in consideration of any genuine assurances given in their written comments as their future conduct, it is now appropriate to revoke the decision to withdraw their 'implied permission' to enter and be on Oak Farm Primary School premises.

The Chair of Governors will, by the **Review Date**, write to the parent or visitor confirming whether the decision has been further confirmed (Appendix, Letter 4A) or revoked (Appendix, Letter 4B), stating their reasons.

Where the decision has been further confirmed, the letter will confirm the date of the next review, which will be for a period of between fifteen and thirty school days, or until the last day of the term or half term period, at the Chair of Governor's discretion, subject to **a maximum period of thirty school days**.

Where the decision has been further confirmed, the parent or visitor will be invited to provide further written comments **at least five school days** before the date of the next review. These comments should be restricted to the parent or visitor's conduct since the decision was last confirmed or any new consequences

of the decision, and should not repeat comments provided previously which the Chair of Governors will already be in possession of. The procedure under Stage 4 will be followed in relation to all further reviews.

5.5 Extension of time periods

The time periods stated in the stage process can be extended for extenuating circumstances in particular violent conduct and/or when Oak Farm Primary School has decided to enact criminal proceedings.

Section 6: Prohibiting third parties from entering and being on Oak Farm Primary School premises

The procedure outlined above relates to parents and visitors who had a valid reason for entering and being on Oak Farm Primary School premises. Sometimes, members of the public enter Oak Farm Primary School premises when they have no good reason for doing so (for example, they do not have children registered as students at Oak Farm Primary School, and they are not delivering items or making valid enquiries at Oak Farm Primary School office).

Such people do **not** have 'implied permission' to enter and be on Oak Farm Primary School premises, and are therefore trespassing. This means that, if they are causing a nuisance or disturbance on Oak Farm Primary School premises, they can be prosecuted under Section 547 of the Education Act 1996. In those circumstances, Oak Farm Primary School will inform the third party that they are trespassing and ask them to leave Oak Farm Primary School premises and, in appropriate cases, call the police and support any prosecution for criminal offences which follows.

Although third parties do not have 'implied permission' to enter and be on Oak Farm Primary School premises, for the avoidance of doubt, where the address of the third party is known, the Headteacher will write to the third party (Appendix, Letter 5X) warning them of the consequences of reappearing on Oak Farm Primary School premises.

Section 7: Publication and review

This policy will be published on Oak Farm Primary School website and reviewed every three years by the Governors

Approval / Revision History (Part B)

Approval/ Revision date	By	Summary of Changes Made
March 2025	FGB	New policy

Appendices

Appendix 1: Letter 1 - template letter to parent warning before imposing ban

Appendix 2: Template letter to parent imposing interim ban on entering school premises

Appendix 3a: Template letter to parent confirming ban on entering school premises (after interim ban)

Appendix 3b: Template letter to parent lifting ban on entering school premises (after interim ban)

Appendix 4a: Template letter to parent confirming ban on entering school premises (following further review)

Appendix 4b: Template letter to parent lifting ban on entering school premises (following review)

Appendix 5: Template letter to member of public imposing ban on entering school premises

Appendix 1: Template letter to parent warning before imposing ban

[On School Headed Notepaper]

BY RECORDED DELIVERY

[INSERT NAME]

[INSERT ADDRESS]

[INSERT POSTCODE]

[INSERT DATE]

Dear [Mr][Mrs] [Ms] [Miss] [INSERT SURNAME]

Re: Warning letter about your unacceptable conduct

I have received a report about your unacceptable conduct on [INSERT DATE] at approximately [INSERT TIME] when I have been informed that you [INSERT SUMMARY OF INCIDENT, INCLUDING EFFECT UPON STAFF, PUPILS OR OTHER PARENTS].

I must inform you that [INSERT NAME OF SCHOOL] will not tolerate conduct of this nature on its premises and will act to defend its teachers, members of staff, students and their parents, and other members of the school community.

I am therefore putting you on notice that, if I receive a further report of unacceptable conduct from you, I will have no option but to instigate the school's formal procedure to withdraw your permission to enter or be on the premises of [INSERT NAME OF SCHOOL].

A copy of the school's Policy for Dealing with Unacceptable Behaviour on School Premises is attached for your consideration.

I should warn you that, if your permission to enter or be on school premises is withdrawn, you can be removed from the premises by a police officer and you may be prosecuted under Section 547 of the Education Act 1996. If convicted under that section, you will be liable to a fine of up to £500.00 and have a criminal conviction recorded against you.

[If you have any concerns about the school which have led to your unacceptable conduct, you should raise these with the school in accordance with the Schools Complaints Policy, a copy of which is attached for your consideration.]¹

I trust that we will now be able to put this matter firmly behind us.

Yours [faithfully][sincerely]

[INSERT NAME]

Headteacher

enc

¹ This paragraph should be included where it is clear from the circumstances surrounding the incident that the parent or visitor has concerns which should be dealt with as a complaint under the Schools Complaints Policy.

Appendix 2: Template letter to parent imposing interim ban on entering school premises

[On School Headed Notepaper]

BY RECORDED DELIVERY

[INSERT NAME]

[INSERT ADDRESS]

[INSERT POSTCODE]

[INSERT DATE]

Dear [Mr][Mrs] [Ms] [Miss] [INSERT SURNAME]

Re: Interim ban about your unacceptable conduct

[Further to my letter dated [INSERT DATE],]I have received a [further]² report about your unacceptable conduct on [INSERT DATE] at approximately [INSERT TIME] when it is alleged that you [INSERT SUMMARY OF INCIDENT, INCLUDING EFFECT UPON STAFF, PUPILS OR OTHER PARENTS].

I must inform you that [INSERT NAME OF SCHOOL] will not tolerate conduct of this nature [on its premises] and will act to defend its teachers, members of staff, students and their parents, and other members of the school community. I am therefore instructing you that (for a temporary period of ten days) you are not to enter or be on the school's premises.

If you do not comply with this instruction, I shall arrange for a police officer to remove you from the premises and you may be prosecuted under Section 547 of the Education Act 1996. If convicted under this section, you are liable to a fine of up to £500.00 and a criminal conviction will be recorded against you.

The withdrawal of permission for you to enter or be on the school premises takes effect immediately. However, the Chair of Governors will need to decide whether my decision should be confirmed. Before the review of my decision takes place, you have the opportunity to provide in writing any comments or observations of your own in relation to the report of your conduct. These comments may include any expressions of regret on your part and any assurances you are prepared to give about your future good conduct.

To enable the Chair of Governors to review my decision by the required stage, you are asked to send any written comments you wish to make within five school days from the date of this letter, i.e. by [INSERT DATE]. The Chair of Governors will review my decision within ten school days of the date of this letter, whether or not any written comments are received from you.

If, after considering your written comments, the Chair of Governors takes the view that my decision should be confirmed, you will be provided with written details of when a further review of the decision will take place.

[A copy of the school's Policy for Dealing with Unacceptable Behaviour on School premises is attached for your consideration.]³

² The should be included where the parent or visitor received Letter 1 (warning letter) following an earlier incident.

³ This paragraph should be removed where the parent or visitor received Letter 1 (warning letter) following an earlier incident.

[In the case of infant school children insert:

Until the review has taken place, arrangements have been made for your [son][daughter][children] to be collected and returned to you at the school gate by a member of the school's staff.]

[In the case of a primary/secondary school children insert:

Until the review has taken place, you may bring your [son][daughter][children] to school and collect [him][her][them] at the end of the school day, but you must not go beyond the school gate or cross the boundary of the school premises.]

[If you have any concerns about the school which have led to your unacceptable conduct, you should raise these with the school in accordance with the SchoolsComplaints Policy, a copy of which is attached for your consideration.]⁴

Yours [faithfully][sincerely]

**[INSERT NAME]
HEADTEACHER**

⁴ This paragraph should be removed where the parent or visitor received Letter 1 (warning letter) with a copy of the SchoolsComplaints Policy.

Appendix 3a: Template letter to parent confirming ban on entering school premises (after interim ban)

[On School's Headed Notepaper]

BY RECORDED DELIVERY

[INSERT NAME]

[INSERT ADDRESS]

[INSERT POSTCODE]

[INSERT DATE]

Dear [Mr][Mrs] [Ms] [Miss] [INSERT SURNAME]

Re: Confirmation of ban following interim one

On [INSERT DATE], the Headteacher wrote to you informing you that [he][she] had withdrawn permission for you to enter and be on the premises of [INSERT NAME OF SCHOOL] following a report of your unacceptable conduct on [INSERT DATE]. [This followed an earlier incidence of unacceptable conduct on [INSERT DATE], following which the Headteacher wrote to you warning you that the school's formal procedure for withdrawing your permission to enter or be on the school's premises would be instigated if your unacceptable behaviour was repeated.]⁵

To enable me to determine whether to confirm the decision for a longer period, you were given the opportunity of providing your written comments in relation to the incident by [INSERT DATE].

[Insert Either:

As at the date of this letter, I have not received any written comments from you, and I have therefore reviewed the Headteacher's decision on consideration of the documentation I have been provided with by the school only.]

[Or:

I received your written comments on [INSERT DATE], the contents of which I have carefully considered, together with documentation I have been provided with by the school.]

I have determined that the decision to withdraw permission for you to come onto the school's premises should be confirmed.

I am therefore instructing that you are not to enter or be on the school's premises without the prior knowledge and permission of the Headteacher which will only be given for a good reason (for example, a parents' evening or a pre-arranged meeting).

If you do not comply with this instruction, the school will arrange for a police officer to remove you from the premises, and you may be prosecuted under Section 547 of the Education Act 1996. If convicted, you are liable to a fine of up to £500.00 and a criminal conviction will be recorded against you.

⁵ This text should be included where the parent or visitor received Letter 1 (warning letter) following an earlier incident.

Notwithstanding this decision, the Headteacher, other members of staff and the Governing Body remain committed to the education of your [son][daughter][children], who must continue to attend school as normal under the arrangements set out in the letter dated [INSERT DATE].

I will take steps to review the continuance of this decision again on [INSERT DATE]. In deciding whether it is necessary to extend the withdrawal of permission to enter or be on the school's premises, I will take into account the extent of your compliance with my instruction, any appropriate and sincere expressions of regret and any assurances of future good conduct received from yourself, together with evidence of your co-operation with the school in other respects.

If you wish to provide additional written comments for me to consider when I carry out my further review, please send them to the school to arrive at least five working days before the date of my further review, i.e. by [INSERT DATE]. Any such additional comments should be restricted to your conduct since the decision was last confirmed or any new consequences of the decision, and should not repeat comments provided previously of which I am already in possession.

Yours [faithfully][sincerely]

[INSERT NAME]
CHAIR OF GOVERNORS

Appendix 3b: Template letter to parent lifting ban on entering school premises (after interim ban)

[On School's Headed Notepaper]

BY RECORDED DELIVERY

[INSERT NAME]

[INSERT ADDRESS]

[INSERT POSTCODE]

[INSERT DATE]

Dear [Mr][Mrs][Ms] [Miss] [INSERT SURNAME]

Re: Lifting ban following interim one

On [INSERT DATE], the Headteacher wrote to you informing you that [he][she] had withdrawn permission for you to enter and be on the premises of [INSERT NAME OF SCHOOL] following a report of your unacceptable conduct on [INSERT DATE]. [This followed an earlier incidence of unacceptable conduct on [INSERT DATE], following which the Headteacher wrote to you warning you that the school's formal procedure for withdrawing your permission to enter or be on the school's premises would be instigated if your unacceptable behaviour was repeated.]⁶

To enable me to determine whether to confirm this decision for a longer period, you were given the opportunity to provide your written comments in relation to this incident by [INSERT DATE].

[Insert Either:

As at the date of this letter, I have not received any written comments from you, and I have therefore reviewed the Headteacher's decision on consideration of the documentation I have been provided with by the school only.]

[Or:

I received your written comments on [INSERT DATE], the contents of which I have carefully considered, together with documentation I have been provided with by the school.]

I have decided that it is not necessary to confirm this decision on this occasion, and I am therefore restoring to you permission to enter and be on the school's premises, with immediate effect.

I do, however, remain concerned in relation to your conduct on [INSERT DATE], and I must warn you that, if there is any repetition of your behaviour, the Headteacher will not hesitate to withdraw permission for you to come on to the school's premises again.

I hope that we can now draw a line under this matter and look forward to an improved relationship between yourself and the school in the future.

Yours [faithfully][sincerely]

[INSERT NAME]

CHAIR OF GOVERNORS

⁶ This text should be included where the parent or visitor received Letter 1 (warning letter) following an earlier incident.

Appendix 4a: Template letter to parent confirming ban on entering school premises (following further review)

[On School's Headed Notepaper]

BY RECORDED DELIVERY

[INSERT NAME]

[INSERT ADDRESS]

[INSERT DATE]

Dear [Mr][Mrs] [Ms] [Miss] [INSERT SURNAME]

Re: Confirmation of ban following further review

I wrote to you on [INSERT DATE] confirming the decision to withdraw permission for you to enter and be on the premises of [INSERT NAME OF SCHOOL].

In that letter, I advised you that I would take steps to review the decision again on [INSERT DATE] and invited you to provide me with any additional written comments that you have by [INSERT DATE].

[Insert Either:

As at the date of this letter, I have not received any additional written comments from you, and I have therefore reviewed the decision on consideration of the documentation already in my possession, together with further documentation received from the school confirming your compliance with my instruction, only.]

[Or:

I received additional written comments from you on [INSERT DATE], the contents of which I have carefully considered, together with the documentation already in my possession and further documentation received from the school confirming your compliance with my instruction.]

I have determined that it is not yet appropriate for me to revoke the decision to withdraw your permission to enter and be on the school's premises. This is because [INSERT REASONS].

I therefore confirm my instruction that you are not to enter or be on the school's premises without the prior knowledge and permission of the Headteacher which will only be given for a good reason (for example, a parents' evening or a pre-arranged meeting).

If you do not comply with this instruction, the school will arrange for a police officer to remove you from the premises and you may be prosecuted under Section 547 of the Education Act 1996. If convicted under this section, you are liable to a fine of up to £500.00 and a criminal conviction will be recorded against you.

Notwithstanding this decision, the Headteacher, other members of staff and the Governing Body remain committed to the education of your [son][daughter][children], who must continue to attend school as normal under the arrangements set out in the letter dated [INSERT DATE].

I will take steps to review the continuance of this decision again on [INSERT DATE]. In deciding whether it is necessary to extend the withdrawal of permission to come onto the school's premises, I will take into

account the extent of your compliance with my instruction, any appropriate and sincere expressions of regret and any assurances of future good conduct received from yourself, together with evidence of your co-operation with the school in other respects.

If you wish to provide additional written comments for me to consider when I carry out my further review, please send them to the school to arrive at least five working days before the date of my further review, i.e. by [INSERT DATE]. Any such additional comments should be restricted to your conduct since the decision was last confirmed or any new consequences of the decision, and should not repeat comments provided previously of which I am already in possession.

Yours [faithfully][sincerely]

[INSERT NAME]

CHAIR OF GOVERNORS

Appendix 4b: Template letter to parent lifting ban on entering school premises (following review)

[On School's Headed Notepaper]

BY RECORDED DELIVERY

[INSERT NAME]

[INSERT ADDRESS]

[INSERT POSTCODE]

[INSERT DATE]

Dear [Mr][Mrs] [Ms] [Miss] [INSERT SURNAME]

Re: Lifting of ban following review

I wrote to you on [INSERT DATE] confirming the decision to withdraw permission for you to enter and be on the premises of [INSERT NAME OF SCHOOL].

In that letter, I advised you that I would take steps to review the decision again on [INSERT DATE] and invited you to provide me with any additional written comments that you have by [INSERT DATE].

[Insert Either:

As at the date of this letter, I have not received any additional written comments from you, and I have therefore reviewed the decision on consideration of the documentation already in my possession, together with further documentation received from the school confirming your compliance with my instruction, only.]

[Or:

I received additional written comments from you on [INSERT DATE], the contents of which I have carefully considered, together with the documentation already in my possession and further documentation received from the school confirming your compliance with my instruction.]

I have determined that it is now appropriate to revoke the decision to withdraw your permission to enter and be on the school's premises. I am therefore restoring to you permission to come on to the school's premises with immediate effect.

I do, however, remain concerned in relation to your conduct on [INSERT DATE], and I must warn you that, if there is any repetition of your behaviour, the Headteacher will not hesitate to withdraw permission for you to come on to the school's premises again.

I hope that we can now draw a line under this matter and look forward to an improved relationship between yourself and the school in the future.

Yours [faithfully][sincerely]

[INSERT NAME]

CHAIR OF GOVERNORS

Appendix 5: Template letter to member of public imposing ban on entering school premises

[On School's Headed Notepaper]

BY RECORDED DELIVERY

[INSERT NAME]

[INSERT ADDRESS]

[INSERT POSTCODE]

[INSERT DATE]

Dear [Mr][Mrs] [Ms] [Miss] [INSERT SURNAME]

Re: Ban to enter to school premises in relation to unacceptable conduct

I have received a report about your unacceptable conduct on [INSERT DATE] at approximately [INSERT TIME] when it is alleged that you entered the premises of [INSERT NAME OF SCHOOL] and [INSERT SUMMARY OF INCIDENT, INCLUDING EFFECT UPON STAFF, STUDENTS, PARENTS OR OTHER VISITORS].

You have no lawful authority to enter or be on the school's premises, and I must inform you that the school will not tolerate conduct of this nature on its premises and will act to defend its staff, students and their parents, and other members of the school community. I am therefore instructing you that you are not to enter or be on the school's premises in the future.

If you do not comply with this instruction, I shall arrange for a police officer to remove you from the school's premises and you may be prosecuted under Section 547 of the Education Act 1996. If convicted under this section, you are liable to a fine of up to £500.00 and a criminal conviction will be recorded against you.

Yours [faithfully][sincerely]

**[INSERT NAME]
HEADTEACHER**